

KBDME PARTS LIMITED WARRANTY

KBDME products purchased by repair companies, distributors and consumers directly from **KBDME** carry our limited warranty:

What is Covered/For How Long:

KBDME products, for a period of **1-year** from the date of purchase by the original purchaser, **KBDME** warrants that its products, when delivered in new condition, in original packaging, from **KBDME** and used in normal conditions, are free from any defects in manufacturing, materials and workmanship.

What is Not Covered:

This warranty does not cover defects resulting from improper or unreasonable use or installation; failure to follow installation instructions; accidental damage; excess moisture; solids and/or liquids in the gas stream and other unforeseen conditions; unauthorized alteration or modification of original part; parts that requires modification or adaptation to enable it to operate in any country other than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications.

What we will do:

During the warranty period, we will, at our sole option, replace or refund the purchase price of any defective parts within a reasonable period of time and free of charge.

What you must do to obtain Limited Warranty Service:

Contact **KBDME** customer service at **+971 56 1383015** and talk to one of our trained staff.

Other conditions:

THE PROVISIONS OF THIS LIMITED WARRANTY ARE IN LIEU OF ANY OTHER WARRANTY, WHETHER EXPRESSED OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. **KBDME** CORPORATION'S MAXIMUM LIABILITY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID BY YOU FOR THE PRODUCT. IN NO EVENT SHALL **KBDME** BE LIABLE FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR INDIRECT DAMAGES HOWSOEVER CAUSED INCLUDING WITHOUT LIMITATION THE REPLACEMENT OF EQUIPMENT AND PROPERTY.

KBDME Performance Guarantee

If, for any reason, you're not satisfied with any *stock-part purchase from **KBDME**, simply return the stock-parts within 15 days of receipt of the order, in the original packaging, for a full refund. That's the **KBDME** performance guarantee.

*A stock-part is any part that **KBDME** has on-hand and in-stock. This usually includes most non-custom compression springs, buttons, metallic plates, small valve internals (guide pins, center bolts, etc.) and some of the more popular thermoplastic sealing elements.